



## DO YOU HAVE A CONCERNOR CONCERNOR CONCERNOR LANS If you are unhappy with a health service provider or the care received

at this facility, it is important that you talk about it with the **Complaint Handling Representative** in this facility.

Your Local Contact is:



### Title:

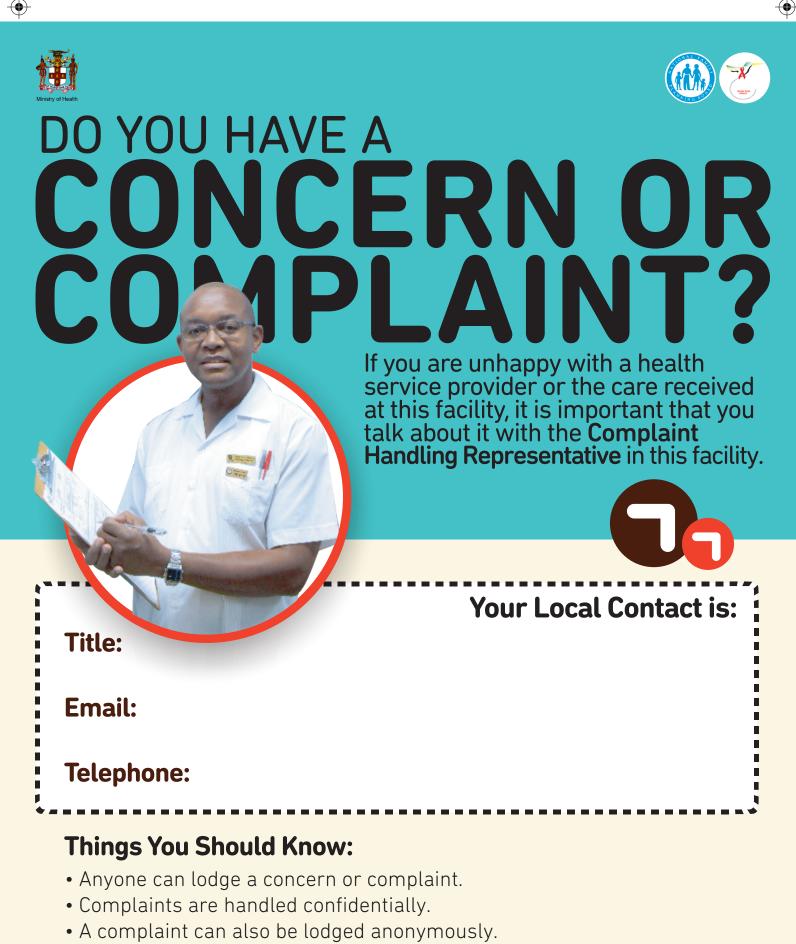
#### Email:

#### **Telephone:**

#### **Things You Should Know:**

- Anyone can lodge a concern or complaint.
- Complaints are handled confidentially.
- A complaint can also be lodged anonymously.
- Complaints will be handled in the shortest possible time.

# If you are not satisfied, call or visit the responsible Regional Health Authority or the **Ministry of Health's Investigation & Enforcement Branch** for more information.



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